

Care & Maintenance Instructions

Awnings

Cleaning of frames:

The frame is high quality and does not require any special maintenance for it to function. However, the frame is exposed to dirt and contaminants and should be cleaned at least once a year to ensure the best finish. Use a soft cloth and warm water. Do not use a high-pressure washer as it can damage the awning fabric and any electrical equipment etc.

Cleaning of awning fabric:

The awning fabric is exposed to dirt and contaminants and should be cleaned regularly to ensure the best finish. For a detailed description of how to clean the awning fabrics refer to the operating instructions.

Removing the awning's valance:

The valance is the most exposed part of the awning. To increase the lifespan of the valance it can be stored indoors during the winter months. First loosen the front profile's left or right end caps. Then loosen the valance's fabric lock. Move the valance sideways out of the front profile. Replace the end cap and store the valance indoors.

Replacing awning fabric:

The frame is high quality and has a longer lifespan than the awning fabric. Before you change the awning fabric it is recommended that you arrange for the company where you purchased the awning to inspect the frame. They will be able to inform you about replacing the fabric and whether any further components need to be changed.

Warning – Always engage a professional to adjust folding- and drop arms:

Drop arms, and in particular, folding arms have very powerful springs inside the arms' aluminium profiles. If the arms are loosened, they can cause serious personal injury and in the worst case, death. The arms should therefore always be adjusted by a professional.

Warning – Always engage a professional to undo the awning's end bracket:

The end bracket of the awnings might need to be loosened when changing gears, motor or fabric. If the awning's end bracket is loosened without all the awnings arms being secured, the arms can cause serious personal injury and in the worst case, death. The awning's end brackets should therefore always be adjusted by a professional.

Warning – Extending the awning:

When cleaning windows, painting facades, maintaining or repairing awnings, there is a risk that ladders can be knocked over if the awning is extended while the work is being carried out. You should therefore make a habit of always having the awning retracted when work is underway in the vicinity of the sunshade. The automatic control device in motorised awnings must be switched off to avoid unintentional operation. You should also be aware that the awning can overturn portable infrared or gas heaters.

Warning – Retracting the awning:

When cleaning windows, painting facades, maintaining or repairing awnings, there is a risk of crushing if the awning is retracted while the work is being carried out. You should therefore make a habit of always having the awning retracted when work is underway in the vicinity of the sunshade. The automatic control device in motorised awnings must be switched off to avoid unintentional operation.

Beware of falling:

When carrying out maintenance or repairs to the awning, there is a risk of falling from, for example, a ladder. Ensure that an assistant is holding the ladder and that it is placed firmly on the ground. Use appropriate footwear and study the ladder's operating instructions to minimise the risk of accidents. Observe maximum caution when working at height due to the increased risk of accidents.

Warning – Resistance to rainfall:

The awning is a sunshade not a rain cover. If the awning is extended when it is raining, hailing or snowing, water pockets can form in the fabric that are damaging to the awning due to their weight. Drop arm awnings are more prone to the formation of water pockets than window awnings as they have a smaller angle of inclination. However, there is no risk of damaging awnings if they are extended in conjunction with drizzle. A wet awning

fabric should be dried before being rolled up. If this is not possible, e.g. when the awning has been retracted in conjunction with strong winds, the awning should be extended as soon as the weather permits.

Beware of fire:

Avoid positioning barbecues, gas- or infrared heaters under the awning or in its vicinity as the fabric can catch fire. A safety distance of at least five (5) metres is recommended.

Beware of strong wind:

The awning has been designed to withstand wind forces of up to 10 m/s. If the awning is in extended position, completely or partially, and it is exposed to higher wind forces, there is a risk of damage to the sunshade, and in the worst case, it can fall down and cause consequential damage. The guarantee does not cover damage that occurs when the sunshade is exposed to wind forces of over 10 m/s.

Beware of retraction when the awning's front profile is firmly secured:

Avoid operating the sunshade if its front profile is firmly secured in the substructure, e.g. by means of a front strut or a telescopic strut. The guarantee does not apply if the awning is damaged while being retracted when its front profile is firmly secured.

Beware of falling snow:

The awning has been developed for our Nordic climate. However, snowfalls can damage the awning. The awning and any automatic equipment should therefore not be deployed if there is a risk of falling snow.

Warning in conjunction with operation failure:

If the sunshade is extended and for some reason it is not possible to retract it, a professional should be contacted immediately to rectify the fault. If there is any risk of the awning being exposed to winds of over 10 m/s, the area within ten (10) m of the awning should be sealed off to avoid physical injury.

Warning – Always engage a professional to dismantle folding- and drop arms:

When dismantling folding- and drop arm awnings there is a risk of serious personal injury and in the worst case, death. To avoid being injured by the awning's arms, the sunshade must first be fully extended. In this position the arms have a low spring tension and can not then cause physical injury. When the arms are loosened, the sunshade can not be dismantled from the facade. Observe caution when handling the awning to avoid injuries caused by lifting, crushing or falling.

Only motorised awnings – connection and service:

Motorised awnings must be permanently connected to the building's power mains. By law, connection and service of electrical components must be undertaken solely by qualified electricians. To prevent children operating awnings, it is recommended that control units are positioned so as to be inaccessible to children. Avoid using the sunshade if you suspect faults in electrical components or cabling. For a detailed description of how to connect motors and automatic controls, refer to the operating instructions for the awning's motor.

Only motorised awnings – risk of power failure:

Avoid operating the sunshade if there is a risk of power failure as it can be damaged if it is exposed to winds of over 10 m/s when it is extended, completely or partially.

Only motorised awnings – change of limit position:

Motorised awnings have an outer limit position (when the awning is completely extended) and an inner limit position (when the awning is completely retracted). As the awning fabric stretches over time, the inner limit position might need to be adjusted so that the awning goes all the way in. For patio awnings the outer limit position might also need to be adjusted when the awning's angle of inclination is changed. For a detailed description of how limit positions are adjusted refer to the operating instructions for the awning's motor.

Only awnings with automatic controls – changes of settings.

The awning's guarantee covers wind forces of up to 10 m/s. As the wind force is not constant, the wind sensitivity should be set at a maximum of 8 m/s on the automatic control. When you have used the awning for a while you can adjust the settings for sun and wind sensitivity to make maximum use of your awning. For a detailed description of how to adjust sensitivity refer to the operating instructions for the awning's motor.